

HEXT/SE/2025/130

Date: November 20, 2025

**To,
Listing Department
National Stock Exchange of India Limited
Exchange Plaza, Bandra-Kurla Complex,
Bandra (East), Mumbai - 400 051
Symbol: HEXT**

**To,
Department of Corporate Services
BSE Limited
Phiroze Jeejeebhoy Towers,
Dalal Street, Mumbai - 400 001
Scrip Code: 544362**

Dear Sir,

Sub: Press Release

Please find enclosed Press Release on **Hexaware Recognized as a Client Champion in the 2025 ISG Star of Excellence™ Awards.**

This information will also be hosted on the Company's website at www.hexaware.com.

Kindly take the same on record.

Thanking you,

Yours faithfully,
For **HEXAWARE TECHNOLOGIES LIMITED**

Gunjan Methi
Company Secretary & Compliance Officer

Encl.: as above.

HEXAWARE TECHNOLOGIES LIMITED

Regd. Office: 8th Floor, 13th Level, Q1, Loma Co-Developers 1 Private Limited, Plot No. Gen-4/1, TTC Industrial Area, Ghansoli, Navi Mumbai-400710, Maharashtra, India | Tel: +91 022 3326 8585 | Email: investor@hexaware.com
CIN: L72900MH1992PLC069662 | URL: www.hexaware.com

Hexaware Recognized as a Client Champion in the 2025 ISG Star of Excellence™ Awards

November 20, 2025– Hexaware Technologies [NSE: HEXT], a global provider of IT solutions and services, announced it has been recognized as a Client Champion in the 2025 ISG Star of Excellence™ Awards, the industry's premier recognition for technology and business services providers. The honor is based on direct feedback from enterprise customers and reflects Hexaware's consistent delivery of outstanding customer service excellence.

Now in its eighth year, the ISG Star of Excellence™ Awards program is based on ISG's continuous Customer Experience (CX) research, which asks enterprises to rate their experiences with providers across six key dimensions: Collaboration and Transparency; Execution and Delivery; Innovation and Thought Leadership; Governance and Compliance; People and Cultural Fit; and Business Continuity and Flexibility.

"Being named ISG Client Champion with the highest CX score is special because it reflects what our clients experience every day. It tells us that our focus on transparency, reliability, and measurable results is making a difference. We'll keep building on that trust—with stronger execution, smarter use of AI, and a continued focus on business outcomes that matter," said **R Srikrishna, CEO & Executive Director, Hexaware**.

"Providers value the ISG Star of Excellence™ program as a deep source of actionable insights they can use to continuously improve customer experience," said **John Boccuzzi, Jr., President, ISG Research**. "The feedback we receive from enterprise clients provides unmatched visibility into how providers are performing from the customer's perspective."

"Enterprises today expect speed, transparency, and measurable outcomes as AI and intelligent automation reshape service delivery models," said **Namratha Dharshan, ISG Provider Lens™ Chief Business Leader**, who oversees the ISG Star of Excellence™ program. "The providers recognized this year are those translating innovation into tangible business impact."

Winners were selected from more than 2,000 service providers and vendors evaluated annually by ISG. This year's research was informed by survey responses from thousands of enterprise clients in IT, operations, procurement, business line, and vendor management roles across the Americas, EMEA, and Asia Pacific.

About ISG

[ISG](#) (Nasdaq: [III](#)) is a global AI-centered technology research and advisory firm. A trusted partner to more than 900 clients, including 75 of the world's top 100 enterprises, ISG is a long-time leader in technology and business services that is now at the forefront of leveraging AI to help organizations achieve operational excellence and faster growth. The firm, founded in 2006, is known for its proprietary market data, in-depth knowledge of provider ecosystems, and the expertise of its 1,600 professionals worldwide working together to help clients maximize the value of their technology investments.

About Hexaware

Hexaware is a global technology and business process services company. Every day, Hexawarians wake up with a singular purpose: to create smiles through great people and technology. With offices across the world, we empower enterprises worldwide to realize digital transformation at scale and speed by partnering with them to build, transform, run,

and optimize their technology and business processes. Learn more about Hexaware at <https://hexaware.com>.

For details, please contact:

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