

## HEXAWARE

### Overview

Hexaware Technologies is a rapidly growing IT service provider headquartered in Mumbai, India, with offices in seven locations in the U.S. The innovative company invests heavily in automation and AI within its offerings and has made recent acquisitions that not only boost its own offerings but also its ability to compete against the largest IT services firms. With its Mobyquity subsidiary, Hexaware leverages AWS tools and services to design, build and manage cloud-native solutions for web, mobile, IoT, chat and call center services. Hexaware's Mobyquity subsidiary is an AWS premier consulting partner.

### Strengths

**Intelligent, holistic and automated transformation:** Hexaware's core strategy builds on a holistic digital work environment, leveraging AWS services to optimize business processes and operations. The company builds on three areas of services, which include cloud transformation, cloud innovation and cloud adoption. A heavy emphasis on and investment in AI-driven automation enables Hexaware to compete effectively against larger providers in complex cloud environments.

**AWS partnerships:** Like other Leaders, Hexaware partners with AWS on joint projects, including as a launch partner for AWS Digital Innovation group. AWS is also a Hexaware customer. Among other initiatives, Hexaware has built apps and a platform to help AWS better manage events and event participants.

**Automation-centered innovation:** Hexaware's patent-pending Amaze cloud offering enables seamless re-platforming and transformation to the cloud for Java and .Net-based applications, typically reducing manual effort and time by up to 75%. The Hexaware industrialized cloud adoption framework (HiCAF) is an industry-adaptable, guided approach to cloud adoption, migration and optimization. It is comprised of pragmatic best practices, architecture frameworks, regulatory considerations, automation tools and cloud program governance templates.

### Caution

Although Hexaware has broad and deep experience within and across AWS offerings, it lacks several AWS certifications as compared with other Leaders in this quadrant. Hexaware is in the process of finalizing these.

Hexaware, like some other Leaders in various quadrants in this study, charges a premium for certain top-level support. Buyers should take this into consideration early in the request-for-information and bidding processes.



## 2020 ISG Provider Lens™ Leader

Hexaware is an agile and responsive consulting service provider positioned to grow rapidly, as it continues to build its digital transformation business.